RETURN FORM

Return Address:

anndora GmbH
Delitzscher Straße 79 b
06116 Halle (Saale)
Germany

Sender Information I
Customer Number
Company / Name / First Name
Street Address / Number
Postal Code / City / Land
Phone
Email

Please complete this form accurately.

Dear Customer
we regret your return and are committed to quickly resolving the caused inconveniences:

1. You can use this return form, it will facilitate the processing of your return for us.
2. Ensure that the return parcel is franked sufficiently.
3. Please do not send the goods freight forward; we are only able to offer you professional service in combination with our return arrangements.
4. We reserve the right to deduct up to 60% of the value of the good if we discover that you have made use of the item in a way exceeding that of a customary testing and observing as would be possible in a regular store.

Reason for Return

We want to ensure your satisfaction with our services - please support us with a specification of your reasons to return:

Qty	Item number	Item description	Reason for return
			☐ false item ☐ defect ☐ incomplete ☐ dislike ☐ other
			☐ false item ☐ defect ☐ incomplete ☐ dislike ☐ other
			☐ false item ☐ defect ☐ incomplete ☐ dislike ☐ other
Detailed description of reason for return:			I request: ☐ Replacement delivery ☐ Refund
			Date / Signature

If you request a refund please indicate your bank details. This is only required in case you have not paid via an external payment system (PayPal /Amazon/ Moneybookers):

Account holder	Bank institution
Account number (IBAN)	Swift(BIC)

The return of the goods takes place by means of our general terms and conditions http://www.anndora.de/AGB .